



NATURAL DESTINATION

CLUB MEMBERSHIP RULES & BENEFITS 2021

Guests accessing to the Club are obliged to scrupulously observe the rules of conduct contained in these Regulations to guarantee public order, safety and the health of others and to protect the environment and the beauty of the naturalistic context. The facilities are available to all guests, who are committed to preserving their integrity, functioning and hygiene. A white dress code is mandatory for your linen (towels and bathrobes and/or any other type of linen). If, at the time of your arrival, you are without one, a Wellness Kit is available for rental at the Club Reception. Alternatively, you can bring your white linen from home. Also, the white dress code is mandatory if you want to access the Hot Spring Pools, the SPA and other areas of the Resort and the Natural Hot Spring pool. Animals cannot enter the facility.

The purchase of the Club annual membership implies full acceptance of these Regulations.

Art. 1

- 1.** The "Club Membership" card entitles its holder to use the facilities specifically designed for the Club within Terme di Saturnia Natural Destination.
- 2.** Each member and card holder is entitled to the following services:
 - a. dedicated Reception service, open every day from 9.30 am to 7.00 pm;
 - b. independent access, reserved but not exclusive to the Club;
 - c. unlimited number of entrances;
 - d. reserved changing room with personal locker;
 - e. reserved showers and toilets;
 - f. Wellness kit (bathrobe, towel and slippers);
 - g. use of the reserved, but not exclusive, area in front of the Club with the right to use a sunbed and beach umbrella; in case of the Hot Spring Formula subscription, sunbed and beach umbrella are placed in the lawn in front of the Hot Spring;

- h. use of the relaxation and wellness area of Il Casale, with sensory rooms, sauna and emotional showers;
- i. access to the reserved parking area, outside the Club;
- j. direct access to the Hot Spring with covered passage;
- k. free, but not exclusive, access to the entire Hot Spring Pools facility, including the sauna in the park and the outdoor whirlpools;
- l. free, but not exclusive, access to the common areas of the Resort, the Bar and the library area;
- m. free WIFI;
- n. use of the indoor sunbeds located in the relaxation corners of Il Casale. Please note that they are not assigned and for exclusive use. Items cannot be left unattended.

We trust that each Club Member will use the above services in a responsible and measured manner, with respect for other members, daily guests and guests of the Resort.

3. The following benefits are granted to each "Club Membership" card holder:

- a. Gym:
 - i. use of the gym facilities from 9.30 am to 7.00 pm: access to the gym is regulated by the same electronic card provided to the Club members to access the Club.
- b. Natural SPA:
 - i. 10% discount on the SPA menu (offers and promotions excluded);
 - ii. access to special monthly offers reserved to the Club members only.
- c. Boutique & Lifestyle:
 - i. 15% discount on the price list of Terme di Saturnia skincare;
 - ii. 15% discount on the price list of clothing and accessories;
 - iii. 10% discount on the price list at the Cantinola shop.
- d. Golf:
 - i. 15% discount on the price list of items at the Pro Shop;
 - ii. 15% discount on the price list of golf memberships and green fees;
 - iii. 10% discount on the price list of golf lessons.
- e. 1919 Restaurant – The BAR:
 - i. 10% discount on all 1919 Restaurant menus;
 - ii. 10% discount on all The BAR Drink & Food Library menus.

The above discounts cannot be combined with other promotions and can only be applied upon presentation of the "Club Membership" card.

4. Each member is responsible for the equipment made available to him/her.

5. For all needs, such as the assignment of a sunbed, the first accommodation in the changing room or the access to the wellness area, please contact the staff in house.

6. The Management of Terme di Saturnia declines any responsibility for objects left unattended or in the lockers.

Art. 2

1. The "Club Membership" card is strictly personal and is valid for one year, from 1st January to 31st December, unless otherwise specified by the Management; at the end of the period, it will be automatically deactivated.
2. Membership renewal for the following year is possible and ought to be formalised directly at the Club Reception.

Art. 3

1. The issue and renewal of the membership card are subject to the unquestionable decision of Terme di Saturnia Management.
2. A maximum number of annual memberships may be established, depending on the Club capacity and the occupancy of Terme di Saturnia facilities.
3. The Management shall determine, at its sole discretion, the annual rates of the Club Membership and any discounts that may be applied.

Art. 4

1. Access to the structure must take place only from the specific Club entrance and not through the Resort.

Art. 5

1. To finalise the membership and obtain the card, a medical certificate of good health must be presented at the time of application.

Art. 6

1. The entrance tickets for the guests of a Club member can be purchased directly at the Club desk.
2. Any guests and/or children of Club Members:
 - a. must be accompanied by the Club member – card holder;
 - b. may use the changing rooms reserved to Club members, according to actual availability;
 - c. have access to the areas and services reserved to Club members (Gym excluded).

Art. 7

1. The Club member and card holder must behave in a fair and respectful manner for the environment, Terme di Saturnia staff and other guests.

2. It is strictly forbidden:
 - a. leave clothes, shoes or other objects outside the personal locker;
 - b. leave clothes, towels, bathrobes, shoes and other objects unattended in the relaxation areas and on the sunbeds;
 - c. walk barefoot in the common areas;
 - d. leave wet clothes in the locker;
 - e. carry bags in the swimming pool;
 - f. changing in the pool areas;
 - g. wear a bathrobe different than white or to the one provided;
 - h. use the services of Bagno Romano, reserved to the Hotel guests;

Each member specifically accepts all the safety rules and procedures to manage the COVID-19 emergency that Terme di Saturnia has introduced or will introduce.

3. In order to guarantee all control activities and to allow quick access to the services, the card holder is required to report each entry (once a day on first arrival) through the new computer systems and according to the instructions provided by the Club Reception staff.

Art. 8

1. The Club opening hours are from 9.30 am to 7.00 pm: the premises close at 7.30 pm.
2. The opening time of the Club Reception services is from 9.30 am to 7.00 pm
3. Telephone contact: +39 0564 600823.
4. E-mail contact: club@termedisaturnia.it

Art. 9

1. The possession of the "Club Membership" card does not imply any associative obligation.
2. The relationship is carried out exclusively according to the rules of the present regulations, which the Management has the right to modify at its own discretion, giving due notice.

Art. 10

1. Failure to comply with any of the provisions of these regulations, even in part, may result in the withdrawal of the "Club Membership" card, without the holder being able to raise any objection and make any claims for reimbursement or compensation.
2. The Management has the right, at its sole discretion, to precede the withdrawal of the card with a warning letter and its temporary suspension.