



NATURAL DESTINATION

“SATURNIA SAFE DESTINATION” PROTOCOL

Pursuant to national and regional regulatory requirements, Terme di Saturnia has created a team of **medical doctors and certified safety professionals** to formulate a compliance program aimed at the safeguard of its guests and employees.

The “**Saturnia Safe Destination**” protocol’s measures are summarized below:



ENTRY CONTROLS AND LIMITED GUEST ADMISSION

- The Green Pass is mandatory to access the area
- Thermo-scanner body temperature detection at the entrance
- Admission is limited to 50% capacity. Advance online booking is strongly recommended.



USE OF SAFETY EQUIPMENT FOR GUESTS AND STAFF

- Personal protective equipment use for Guests and staff is mandatory in indoor areas.
- Cash desks are equipped with protective barrier screens.
- Contactless payment is not mandatory but strongly recommended.



SANITATION AND REORGANIZATION OF ROUTES

- All areas and equipments are subject to constant disinfection and sanitization during the day.
- Filtration and ventilation systems are cleaned and monitored by certified specialists.
- Hand sanitizer dispensers are supplied.
- Routes are designed to favour distancing and safe incoming and outgoing guest flows.



SPACE MANAGEMENT

- Interpersonal safety distance of at least one metre in common areas will be monitored.
- Sun umbrellas are placed 5 meters apart from one another in the natural park (20,000 square meters);
- Restaurant and caffè tables are placed 2 meters apart from one another;
- It is mandatory to maintain an interpersonal distance of at least 3 meters inside the water.



FOOD & BEVERAGE SERVICES

- New ready-to-go meals and snacks;
- Food and drinks can be taken away to consume at your sun umbrella



STAFF

- Our personnel are accurately trained in safety procedures and health protocols.
- Periodic control with a nasopharyngeal swab.



CERTIFICATION AND HEALTH CARE

- Terme di Saturnia is a **ISO 45001:2018** certified company for Occupational Health and Safety Assessment Series.
- Medical Doctors on premises.



Terme di Saturnia

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