



VERY IMPORTANT PET ETIQUETTE

Our four-legged friends are welcome!

We need to be **informed of their presence when you make your reservation.**

When you **check-in** you will be required to leave a **phone number enabling us to get in touch** for any need arising from the presence of your VIP.

On your arrival you will find a **Very Important Pet Kit** to enable you spend a relaxing holiday together at the Thermal Spa Resort. Your room will be equipped with a **doggy bed** for naps and a **bowl** for snacks.

We ask you to hang the **special sign** outside your door indicating the presence of a VIP in your room and to arrange room cleaning times with the Hotel Reception.

For your relaxation, an exclusive “**pet-friendly**” **area has been set up on the lawn of the Spring**, where you will find your own **allocated space with a bed and blanket for the VIP. He/she won't be able to accompany you to the Roman Bath, to Il Casale - the Tuscan farmhouse with relaxation sensory rooms - the Spa areas and the treatment rooms, to the equipped gym and to all the Hot Spring Pools areas dedicated to day visitors.**

However, you may **lunch and dine together** at the **Bar | Drink & Food Library** and at the **Trattoria La Stellata**.

As you make your way through the **indoor spaces, the car park and along the pedestrian pathways of the golf course**, the use of a **pet carrier or dog leash** is required.

We invite you to be responsible for the behaviour of your VIP in order to respect the wellbeing and relaxation of all Guests and avoid any charges ensuing from room damage.

We thank you for your attention and wish you a very pleasant stay.

Antonello Del Regno
GENERAL MANAGER
